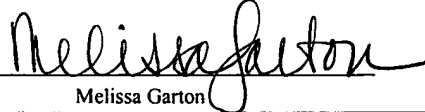


CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Washington, D.C. on November 6, 2001.


Melissa Garton

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Peter MATHIAS et al.

Serial No.: 09/833,065

Filing Date: April 12, 2001

For: METHOD AND SYSTEM FOR
INTERFACING CLIENTS WITH
RELATIONSHIP MANAGEMENT (RM)
ACCOUNTS AND FOR
PERMISSIONING MARKETING

Examiner: Not yet assigned

Group Art Unit: 2163

PETITION FOR EXTENSION OF TIME
37 CFR 1.136(a)

Commissioner for Patents
Washington, D.C. 20231

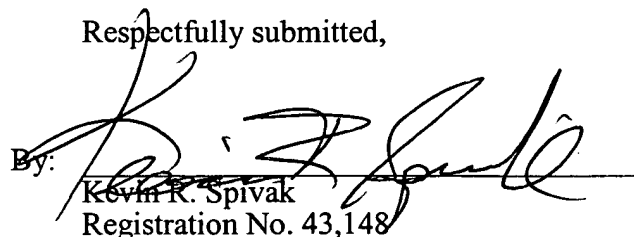
Sir:

Applicant petitions the Commissioner for Patents under 37 CFR 1.136(a), for a three-month extension of time to respond to the outstanding Missing Parts dated June 6, 2001. This petition will extend the period for response to November 6, 2001.

- ☒ A three month extension is requested; the extension fee is \$920.00.
☒ Charge \$920.00 to **Deposit Account No. 03-1952** referencing docket no. 509672000100.

The Commissioner is hereby authorized to charge any additional fees under 37 CFR 1.16 and 1.17 that may be required by this petition, or to credit any overpayment to **Deposit Account No. 03-1952** referencing docket no. 509672000100. A duplicate copy of this petition is enclosed for that purpose.

Respectfully submitted,

By: 
Kevin R. Spivak
Registration No. 43,148

Dated: November 6, 2001

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